



• IN REGARDS TO •
your dental insurance

Thank you for choosing our office for your child's dental needs. To best help you understand your insurance benefits, we have highlighted some important information.

At the time of your visit, please bring a copy of your current dental insurance information. As a complimentary service, our office assists you by preparing and submitting your insurance claims and making collections from the insurance companies. To provide this service in a timely manner, we request your cooperation by providing us with all necessary updated dental insurance information (employee I.D., group numbers, and insurance claim mailing addresses).

We value optimal dental health for your child and our office renders services in the best interest of the health of the patient. We do not assume that our services will be covered or paid by the insurance company. Therefore, we require an estimated percentage of your Total Treatment Fee to be paid prior to the beginning of any treatment. For your convenience, payment can be made with cash, check, and the following major credit cards: Visa, MasterCard, and Discover. All returned checks will be assessed a \$50 returned check service fee.

After our office has received your processed insurance claim, your monthly statement will reflect the exact amount the insurance company paid or did not pay, and what amount is owed by you. Please be advised, if your insurance does not cover part or all of the treatment, then any unpaid balance is your responsibility as the person(s) financially responsible for the patient. If the insurance company has paid more than the estimated percentage of your Total Treatment Fee, then our office will reimburse whatever amount is owed to you.

As the person(s) responsible for the account, you may request insurance payments be sent directly to you. If so, you must first have the account cleared and pay at the time of service before any insurance claims are submitted.

If you have not submitted the required and updated insurance information to our office for processing, then we are not responsible for obtaining payment from insurance companies. Please remember, we are always here to assist you. Feel free to contact us with any insurance or billing questions.